Knowledge Base

A searchable resource containing technical content relating to ISC's software products.
Knowledge Base

- Public content (FAQs and other useful documents)
- Further in-depth content available to registered support customers and forum members
Knowledge Base

Public Content - currently:
• FAQs (replace/extend website FAQs)

Public Content - future:
• Useful guidance documents
• Product documentation (i.e. ARMs, other READMEs and so on)
• Configuration BCPs
• Release notes / CHANGES lists
Knowledge Base

Login-accessible Content:
• Problem/solution & question/answer documents
• Troubleshooting advice
• Configuration recipes for specific purposes
• Useful scripts and other miscellaneous articles
Knowledge Base

Login-accessible Content - future ideas:

- 'Advanced' Configuration BCPs
- Contributed Tools and scripts
- Contributed Known Working Configurations
- Contributed performance benchmarks
Knowledge Base

Who can have a login?

• Support Customers - up to 6 registrations (or number of technical support contacts if more than 6)
• Forum members – up to 6 registrations
• Individual forum members
Knowledge Base

It's here!

• https://deepthought.isc.org
Knowledge Base

Any Questions?